

# Employee Health Software for Health Care A MediTrax Overview

## Background

Many hospitals and health care facilities utilize paper charts and Excel spreadsheets to manage their Employee Health program — a task which is very labor intensive and inefficient, and often leaves room for errors. We have prepared this summary of information frequently requested by Employee Health directors.

## Commonly-Requested Minimum Requirements

<i>MediTrax Software: Product Details</i>			
Feature	YES	NO	Comments
Does the solution include: <ul style="list-style-type: none"> <li>• An immunization tracking system (including flu and COVID-19) for streamlined data input and easy extraction?</li> <li>• Documentation and tracking of infectious-disease surveillance testing (<i>e.g.</i>, viral titers)?</li> <li>• TB testing and tracking?</li> <li>• Fit testing/PAPR tracking?</li> <li>• Worker surveillance for injury and illness?</li> <li>• Exposure tracking for needlestick and other exposures, with the option to document lab results?</li> </ul>	✓		<ul style="list-style-type: none"> <li>• MediTrax includes a comprehensive array of “point-and-click” data input / retrieval / reporting functions for worker surveillance. In health care facilities, this includes immunizations with any vaccine currently available in the U.S. as well as TB testing/treatment, respirator clearances/fit tests, injury/exposure tracking, and much more.</li> <li>• Vaccinations, infectious-disease titers, and respirator fit testing results can be entered into the EMR of any worker with just a few mouse clicks.</li> <li>• “Who’s-Due” rosters are available on demand for infectious-disease surveillance and other events. The software also includes a wealth of functions for seasonal flu and COVID-19 tracking.</li> </ul>
Can we send email reminders to employees?	✓		<ul style="list-style-type: none"> <li>• MediTrax enables email notifications of appointment and recall reminders to employees, LIPs, students, contractors, volunteers, and their supervisors.</li> <li>• Reminder messages may be customized prior to transmission.</li> </ul>
Is an employee portal available?	✓		<ul style="list-style-type: none"> <li>• The MediTrax Employee Portal enables health care workers to view and print their immunization history, respirator clearance and fit testing status, and all current CDC Vaccine Information Statements. They may view all notices of upcoming appointments and recall reminders. They may also complete vaccination questionnaire/ consent/declination forms as well as the OSHA Respirator User Questionnaire via the Portal.</li> </ul>
What types of reports are available? <i>e.g.</i> , delinquents, employee’s history, <i>etc.</i>			<ul style="list-style-type: none"> <li>• MediTrax offers a wide variety of reports, rosters and data summaries covering the full scope of Employee Health recordkeeping for all your worker populations (employees, contractors, volunteers, licensed independent practitioners, students, <i>etc.</i>).</li> </ul>
Are supervisors and management able to view reports?	✓		<ul style="list-style-type: none"> <li>• In compliance with HIPAA regulations regarding the confidentiality of Protected Health Information (PHI), HR staff and supervisors can be granted access to surveillance policy compliance reports, “Who’s Due” rosters, injury/exposure reports, OSHA logs, and other documents (<i>e.g.</i>, NHSN seasonal flu reports and COVID-19 weekly summaries) which do not include PHI.</li> </ul>

Are reports customizable?	✓	<ul style="list-style-type: none"> <li>• MediTrax reports, which may be generated on demand, may be customized to specify the data scope, the worker population to be included,, the time span of the report, and additional parameters.</li> <li>• NHSN reports (Seasonal flu and COVID-19 weekly summaries), HL7 files for uploading to your state immunization registry, surveillance-compliance rosters, injury/exposure summaries, and OSHA reports (300, 300A, and 301) are all available on demand.</li> <li>• The wording of immunization questionnaires and TB surveillance questionnaires may be customized by the Employee Health staff.</li> <li>• If a report is not available among the many dozens of “standard” MediTrax reports, our support staff is usually able to add a user-requested report format at no charge.</li> </ul>
Is an online demo available?	✓	<ul style="list-style-type: none"> <li>• We regularly schedule live overview/demo webinars to provide an orientation to MediTrax for prospective users. The only requirement is the ability to log in to a Webex session.</li> <li>• We strongly prefer that the initial webinar with any facility include a member of the Employee Health staff who is familiar with EH recordkeeping requirements.</li> <li>• More information is available at <a href="https://www.meditrax.com/mthospital.html">MediTrax for Hospitals and Health Care Facilities</a> (<a href="https://www.meditrax.com/mthospital.html">https://www.meditrax.com/mthospital.html</a>) and in a PowerPoint presentation posted at <a href="https://www.meditrax.com/MediTrax_Overview.pptx">MediTrax Overview</a> (<a href="https://www.meditrax.com/MediTrax_Overview.pptx">https://www.meditrax.com/MediTrax_Overview.pptx</a>)</li> <li>• After the demo, we can provide a fully-functional “sandbox” copy of the software to prospective users for evaluation purposes.</li> </ul>
What about software upgrade support?	✓	<ul style="list-style-type: none"> <li>• The MediTrax license fee includes all software updates released during the first 12 months at no additional cost. Software updates are also available at no additional cost to all users with an extended support agreement.</li> <li>• We issue updates relatively frequently in response to changes in federal, state or local reporting requirements as well as to user requests. Newly-issued CDC Vaccine Information Statements (VISs), for example, are generally available in MediTrax within 24 hours.</li> <li>• Our software update-release history is posted on our website at <a href="https://www.meditrax.com/suhistory.html">MediTrax Updates</a> (<a href="https://www.meditrax.com/suhistory.html">https://www.meditrax.com/suhistory.html</a>)</li> </ul>
Is technical support available?	✓	<ul style="list-style-type: none"> <li>• The MediTrax license fee includes unlimited support by phone, email and Webex for 12 months after installation at no additional cost.</li> <li>• After the first year of use, unlimited software support by phone, email and webinars is available for a modest annual fee (currently \$3,500) which is guaranteed never to increase.</li> </ul>
Is end-user training available?	✓	<ul style="list-style-type: none"> <li>• For the past 20 years we have traditionally provided two full days of on-site training to new users, at your location, at no additional cost. During this pandemic, training is provided remotely via webinars.</li> </ul>

			<ul style="list-style-type: none"> <li>• Our intuitive, “point-and-click” menuing enables most users to “go live” within just a few hours.</li> </ul>
What IT/IS support is required?			<ul style="list-style-type: none"> <li>• IT/IS will need to create a file share (physical or virtual) where the application and its data tables will reside (we recommend 10 GB of storage space). IT/IS will then need to grant access to the file share (read/write/modify/execute) to all MediTrax users.</li> <li>• Initial upload of the employee roster will require IT/IS or HR to create a CSV spreadsheet extracted from the facility’s HR or Payroll database.</li> <li>• All MediTrax functions are available at the time of software installation. There is no need for IT/IS staff to spend weeks or months designing program modules.</li> <li>• Our “lead time” for software configuration and installation is generally 48-72 hours after we receive the CSV spreadsheet. More information on this process is available in the document <a href="https://www.meditrax.com/MediTrax_Deployment.pdf">MediTrax Deployment (https://www.meditrax.com/MediTrax_Deployment.pdf)</a>.</li> <li>• Initial software configuration and installation will be the responsibility of MediTrax Support. No third-party database management software (SQL, Oracle, etc.) is required.</li> <li>• If the facility wishes to implement an Employee Portal, IT/IS will need to create a separate file share for that purpose. All employees should be given access to the Portal file share.</li> <li>• Post-installation support will be provided by MediTrax Support.</li> </ul>
What does MediTrax pricing look like?			<ul style="list-style-type: none"> <li>• MediTrax has a one-time License Fee which is fully described at <a href="https://www.meditrax.com/pricing.html">MediTrax Pricing (https://www.meditrax.com/pricing.html)</a>. It’s a “no-nonsense” fee which doesn’t require purchasing last-minute “add-on” or “hidden” modules for full program functionality.</li> <li>• MediTrax licenses never expire, and there is no requirement to pay an annual licensing fee in order to avoid deactivation of the software. Access to your data will never depend on the payment of an annual “ransom”.</li> <li>• There are no per-user or per-worker fees, and there is no additional cost for software configuration, installation, and training as well as technical assistance (when possible) with extraction of infectious-disease surveillance records from legacy systems and importing those records into MediTrax.</li> <li>• Multi-facility configurations and extended-payment options are available upon request. Discounts are available for Critical Access Hospitals, IHS and VA healthcare facilities, and enterprise licensing.</li> <li>• MediTrax has always offered a 90-day unconditional money-back guarantee of satisfaction.</li> <li>• The MediTrax license fee includes unlimited support by phone, email and Webex for 12 months after installation at no additional cost.</li> </ul>

		<ul style="list-style-type: none"> <li>• After the first year of use, unlimited software support by phone, email and webinars is available for a modest annual fee (currently \$3,500) which is guaranteed never to increase.</li> </ul>
<p>Is there any additional information we may be interested in?</p>		<ul style="list-style-type: none"> <li>• For historical reference, MediTrax development began in 1981 at Creighton University's St Joseph Hospital in Omaha NE. In 1987 we moved to our current location in California, where we continue to update and enhance the software for our hundreds of users in the United States and Canada.</li> <li>• MediTrax has always been designed by and for Employee Health professionals. Our programmers are guided by Employee Health real-world needs rather than by IT database "experts" who may never have set foot in an Employee Health office.</li> <li>• Ongoing software development is directed by Dr Joe Fanucchi, a board-certified ACOEM Fellow with 40+ years of experience in the Employee Health field.</li> <li>• Our primary goal has always been to reduce the recordkeeping burden for Employee Health staff by providing user-friendly, affordable software which facilitates marked improvement in accuracy, reliability, efficiency and productivity when compared to paper records and ad-hoc spreadsheets or overly complex and costly legacy systems. As an example, our Paperless Flu Clinic function enables documentation of vaccinations and declinations in a streamlined process which requires an average of only 20 seconds per worker.</li> <li>• Every worker in your database has an individual EMR with "point-and-click" menuing which is seamlessly integrated into other MediTrax functions and which enables creation of unlimited clinical encounter notes as well as storage of unlimited scanned electronic documents in any worker's record.</li> <li>• Employee demographic data (name/job/department changes, hire and termination dates, etc.) may be updated automatically, overnight, on a user-defined schedule (e.g., weekly or nightly).</li> <li>• Customer references are available upon request.</li> </ul>